



*Just in! **HB Staffing** received a **96%** rating from its customers who responded to a Dun & Bradstreet “Open Ratings” Survey (required for a GSA Contract Award)*

In a recent Customer Service Survey conducted by HB Staffing 69 of 240 Clients responded to our Survey. This is what they told us:

We asked Customers to rate us:

1-Poor 2-Fair 3-Good 4-Very Good 5-Excellent

How would you rate the overall quality of our staffing services?
*50% of our clients rated us as “5” Excellent.
Average response: 4.2*

How would you rate the quality of our temporaries/candidates sent to you?
Average response: 4.1

How would you rate our staff on their response time to filling your orders?
Average response: 4.4

How would you rate our staff as to their professionalism and problem solving skills?
Average response: 4.3

What do you like best about HB Staffing?

“Local with great customer service”	“Professional staff”
“Quick/courteous response”	“Great results”
“Persistence & willingness to Overcome obstacles”	“Everyone seems to know their business”
“Competitive rates”	“Elaine Blum” (Staffing Manager)
“Very conscientious”	“Personal attention”